

Jim Whiting Nursery Return Policy and Plant Guarantee*

Jim Whiting Nursery Guarantee, we require the "proof of purchase". Proof of purchase includes a register receipt and the plant material. All plants **guaranteed at original purchased price.**

Perennials & Shrub Roses: are Guaranteed through the first frost of the current growing season when the plant was purchased. Not warranted over winter. Return dead Plant, along with register tape by November first of the year it was purchased.

Potted Trees & Shrubs: One Year from date of purchase Remember that some shrubs are slower to break dormancy in the spring.

B&B Trees: Two-year guarantee from date of purchase

Labor to replace plant is not covered under Guaranteed.

New Plants watering guidelines

*Water first two weeks after installation once every 2-3 days

Water week 2-4 once every 5-7 days

After a month every 7-10 days until end of season

*Check soil conditions before watering. Always check the soil to determine if water is needed. If the soil

is dry at 4-7 inches deep, you should apply water.

*Water thoroughly so moisture penetrates the soil.

*Avoid frequent, light watering. Roots go where the water is. Frequent, light watering keeps the moisture near the surface and causes shallow root systems

B&B tree watering is critical factor for a tree survival after planting. Newly planted trees must receive adequate irrigation every 10-14 days.

*During the first growing season. Apply water at the edge of the planting site and allow water to run

slowly, soaking the soil.

***A slow-release fertilizer like root stimulation and start-n-grow should be applied each spring and will benefit bud formation in the fall.**

Protect your trees from weather, insects, deer and rodents Tree wrap or tree guard should be used to protect your young tree from animal damage, sun scald and frost cracks during winter. Labor Day – Memorial day.

***Remember plants are perishable items, needing watering and care. Both planted and unplanted plant material that are damaged from lack of proper care and plants damaged from animals, frost, snow, wind or other damaging weather conditions may not be covered by Jim Whiting Nursery Return Policy and Plant Guaranteed.**

Replacement product is not Guaranteed

Unplanted Plant Material Returns*: Can be returned or exchanged within one week of purchase. A receipt is needed along with the plant in the same condition that it was when purchased.

No Cash Refund. Instore credit will be issued for the purchase price of the plant.