



Jim Whiting Nursery Return Policy and Plant Guarantee* 2021

Jim Whiting Nursery Guarantee, we require the "proof of purchase". Proof of purchase includes a register receipt and the plant material.

Potted Trees & Shrubs: One Year from date of purchase Remember that some shrubs are slower to break dormancy in the spring.

Perennials & Shrub Roses: are Guaranteed through the first frost of the current growing season when the plant was purchased. Not warranted over winter. Return dead Plant, along with register tape by November first of the year it was purchased.

B&B Trees: Two-year guarantee from date of purchase

Labor to replace plant is not covered under Guaranteed.

All Plants guaranteed at Original Purchased price.

Unplanted Plant Material Returns*: Can be returned or exchanged within one week of purchase. A receipt is needed along with the plant in the same condition that it was when purchased.

No Cash Refund. Instore credit will be issued for the purchase price of the plant.

***Remember plants are perishable items, needing watering and care. Both planted and unplanted plant material that are damaged from lack of proper care and plants damaged from animals, frost, snow, wind or other damaging weather conditions may not be covered by Jim Whiting Nursery Return Policy and Plant Guaranteed.**