



## Jim Whiting Nursery Return Policy and Plant Guarantee\* 2018

Jim Whiting Nursery Guarantee, we require the "proof of purchase". Proof of purchase includes a register receipt and the plant material.

**Potted Trees & Shrubs:** One Year from date of purchase Remember that some shrubs are slower to break dormancy in the spring.

**Perennials & Shrub Roses:** are Guaranteed through the first frost of the current growing season when the plant was purchased. Not warranted over winter. Return dead Plant, along with register tape by November first of the year it was purchased.

**B&B Trees:** Two-year guarantee from date of purchase

**Labor to replace plant is not covered under Guaranteed.**

All Plants guaranteed at Original Purchased price.

### **Extended Two-year Bonide Guarantee on Potted Trees & Shrubs**

To receive the 2-year plant guarantee from your favorite Bonide retailer:

- ✓ Buy any shrub, evergreen, potted ornamental, shade, or fruit tree
- ✓ Buy and use Bonide Root & Grow
- ✓ Buy the appropriate amount of your retailer's recommended peat soil amendment
- ✓ Follow this rooting/planting care guide

The correct amount of Root & Grow, soil amendment and plants purchased must all be on the same, original itemized receipt. Picture of the dead plant(s) along with the identification of the plants must be included. This guarantee covers up to \$200.00 per plants, not to exceed \$1000.00 in total claim amount per residential site. Plants installed by garden center/nursery where plants were purchased are covered. This guarantee is for residential homes only and does not apply to commercial sites, residential landscapers or contractors. Plants must be planted for at least 60 days before sending in a plant guarantee claim and cannot be in a dormant state. Roses, potted plants, perennials and annuals are not guaranteed under this program. All plants must be zone appropriate to be covered by this guarantee once approved, Bonide will send you a gift coupon that can be used to purchase any item(s) available for sale in the store where originally purchased!

**Unplanted Plant Material Returns\*:** Can be returned or exchanged within one week of purchase. A receipt is needed along with the plant in the same condition that it was when purchased.  
No Cash Refund. Instore credit will be issued for the purchase price of the plant.

**\*Remember plants are perishable items, needing watering and care. Both planted and unplanted plant material that are damaged from lack of proper care and plants damaged from animals, frost, snow, wind or other damaging weather conditions may not be covered by Jim Whiting Nursery Return Policy and Plant Guaranteed.**